



Aids and Adaptations

AIDS AND ADAPTATIONS

REQUESTS FOR AIDS AND ADAPTATIONS

The Trustees of Pickering and Ferens Homes have an agreed policy and procedure for the provision of aids and adaptations. Any Pickering and Ferens Homes resident may request an aid or adaptation to be provided to their property. However, you may find that your local Social Services Team are able to provide small adaptations free of charge - please contact them by telephone:

North Hull 300300

West Hull

300300

East Hull 300300

Central Hull

300300

REFERRALS

A request for an aid or adaptation may be received from: -

- A resident
- A relative
- A Doctor
- An Occupational Therapist, or
- A Health Worker

Examples of requests made are:

- A ramp to a doorway
- Removal of internal threshold for wheelchairs/frames
- An over bath-shower
- Removal of bath and the installation of a wet room or shower tray
- Hand rails or grab rails

STAGE 1

For minor works such as an additional grab rail or the removal of thresholds it is not always necessary to obtain supporting documentation and the request will be dealt with as soon as practically possible and subject to funding being available.

For major works such as an over-bath shower or walk in shower, it is necessary for an Occupational Therapist to confirm that you require this work. Pickering and Ferens Homes will obtain a referral on your behalf if one is not provided with the request.

You will be advised if Pickering and Ferens Homes have all the information needed and given an approximate date

STAGE 2

When we have received all the necessary information, the request will be submitted to a quarterly meeting of the Aids and Adaptations Panel.

The Panel consists of senior staff of the Association, the Housing Managers and the Maintenance Manager. The Panel will determine the level of priority of those requests that meet the criteria.

The determining factors for considering requests for aids and adaptations are: -

- Length of time on the adaptations waiting list,
- What are the present circumstances,
- Level of family and professional support, and
- Expenditure in respect of the Aids and Adaptations budget.

STAGE 3

Once the Panel has decided which aids and adaptations are to be undertaken the resident(s) will for that particular period be informed.

TIMESCALE

It is difficult to estimate how long it will take to grant a request. Competitive tenders may be required for major adaptations works.

NB Please note that if your property has an over-bath shower or level entry shower installed when you move in, Pickering and Ferens Homes will not consider a request for these to be removed, other than in exceptional circumstances.

Sheltered Flats

Please note that it is not the policy of Pickering and Ferens Homes to consider requests for over bath or level entry showers to individual flats within a sheltered scheme. This is because assisted bathing facilities have already been provided within these schemes. However, if you live in a sheltered flat and would like to pay to have a shower installed yourself, then please write in requesting permission.

Transfer Requests

If you have a current request for an internal transfer your request will not be considered unless you are asking to move to a property that has the adaptation you require.

Pickering and Ferens Homes
Silvester House
The Maltings
Silvester Street
Kingston upon Hull
HU3 1HA
Tel: 01482 2232783
Fax: 01482 223805
Email: info@pfh.org.uk
Website: www.pfh.org.uk

We can also provide this information on audiotape, large print or Braille and in any other minority language.