

# **A choice of homes to rent in Hull**



**A GUIDE TO SOCIAL LANDLORDS  
WITH PROPERTIES IN HULL**

# **A GUIDE TO SOCIAL HOUSING PROVIDERS IN HULL**

This booklet includes the details of the different social housing providers in Hull. It gives information about the providers, how you can apply for accommodation with each provider, the types of properties they have and the areas in which those properties are located.

This booklet has been produced collectively by all of the organisations included.

## **GENERAL INFORMATION**

### **Keys:**

The following codes are used throughout the booklet to show you the type of accommodation each provider has and the areas in which they have that accommodation.

<b>ELD</b>	Elderly persons accommodation (including sheltered housing with warden call facility)
<b>SING</b>	One-bed roomed accommodation for single people and couples without children
<b>FAM</b>	Two or more bed roomed accommodation for larger households
<b>WCA</b>	Accommodation especially built or adapted for wheelchair users
<b>ADAP</b>	Accommodation with adaptations

<b>N</b>	North Hull
<b>W</b>	West Hull
<b>E</b>	East Hull
<b>C</b>	Central Hull
<b>B</b>	Bransholme

### **Can I claim Housing Benefit?**

Yes. If you are on low income you can claim help with your rent and you can also claim help with your council tax. If you are unsure about whether you will qualify for any housing benefit you can check with Hull City Council by ringing 01482 300 300 or calling into any one of the customer service centres.

## **LOCAL AUTHORITY HOUSING**

### **HULL CITY COUNCIL**

Hull City Council is the local authority in Hull with a retained stock of over 25,000 properties within the Hull boundary.

#### **Who do we house?**

Hull City Council houses people from our housing list in accordance with our Lettings Policy which prioritises people according to their housing need. Generally the higher your housing need, the more likely it is that you will be offered accommodation.

There are certain rules about who can be accepted onto the housing list and your application may be refused if you do not meet the qualification criteria in our policy or you are not eligible for social housing due to your immigration status.

The Lettings Policy is available on our website at [www.hullcc.gov.uk](http://www.hullcc.gov.uk).

#### **Council tenancies**

Hull City Council offers tenants a tenancy in accordance with our Tenancy Policy. Most tenants have an introductory or a secure tenancy, but there are certain exceptions.

The Tenancy policy is available on Hull City Council's website at [www.hullcc.gov.uk](http://www.hullcc.gov.uk).

## **HOUSING ASSOCIATIONS**

#### **What are housing associations?**

Housing associations are the main providers of new social housing. There are over 2,000 housing associations in England, currently managing around 2million homes and providing housing for at least twice that many people.

Housing associations are run as businesses but they do not trade for profit. Any surplus is put back into the organisation to maintain existing homes and to help finance new ones.

#### **Are housing association tenancies the same as Council ones?**

Most housing associations used assured tenancies which mean tenants rights are protected under the Tenant's Charter and have virtually the same security a council tenant has. The rents are set by the association at a level that is within reach of people of low incomes

#### **Who do we house?**

Generally people housed by housing associations are those defined as being in "housing need". However housing associations have differing eligibility criteria depending on your needs and the demand for housing. You should contact your local authority or local associations to discuss your requirements.

All housing associations must have written policies on the type of housing services they provide, who can apply for housing and how applications will be considered. You can ask to see these policies.

Housing associations provide housing for many different sectors of the community. They always seek to help the most disadvantaged. This may be people who cannot obtain local authority housing because there is not enough, or because they do not qualify.

Other associations may specialise in providing housing for younger single people, or to those who need special support—for example people with mental illness or drug problems.

Some associations build homes for low cost home ownership and shared ownership on their developments. With these schemes, the buyer owns a portion of the home and rents the remaining share from the association.

### **How do I apply for housing association accommodation?**

Application forms are available on request or online and some housing associations take applicants from local authority waiting lists. We suggest you contact your local authority housing department as well as the individual housing associations.

### **What are my rights as a housing association tenant?**

Your rights and responsibilities as a housing association tenant are set out in the Housing Corporation Charter.

### **Equal opportunities**

All housing associations have to ensure their allocation and management policies are based on the principle of equal opportunities for all.

## INDIVIDUAL HOUSING PROVIDER INFORMATION

### CLARION

<b>Address</b>	Maple House, 157–159 Masons Hill, Bromley, Kent, BR2 9HY
<b>Telephone</b>	0300 100 0303 <b>Fax</b> 020 8315 5200
<b>Email</b>	customerservice@affinitysutton.com
<b>Website</b>	www.affinitysutton.com
<b>General Information</b>	With over 57,000 homes and a one hundred year history, Affinity Sutton is one of the biggest providers of affordable housing in England. As a business for social purpose we're committed to helping people put down roots. We act as a springboard, maximising life chances for our residents and creating places for communities to thrive.
<b>Type of accommodation</b>	ELD, FAM, WCA
<b>Areas</b>	E

### ANCHOR

<b>Address</b>	Lettings department 2 Goodwin Street Bradford BD1 2ST
<b>Email</b>	<a href="mailto:contact@anchor.org.uk">contact@anchor.org.uk</a>
<b>Website</b>	<a href="http://www.anchor.org.uk">www.anchor.org.uk</a>
<b>General Information</b>	<p><b>Anchor</b> is England's largest not-for-profit <a href="#">housing association</a>, providing housing, care and support to people over 55 years old. Registered as a charity, it is one of the largest in the UK</p> <p>We have 6 housing locations with a total of 228 properties across Hull and are experts in over 55 accommodation.</p> <p>All our accommodation has either a Location Manager on site Monday-Friday or a visiting manager who visits the locations daily Monday-Friday</p> <p>All of Anchor properties are linked to a in house 24hour emergency response team known as Anchor Call</p>
<b>Type of accommodation</b>	ELD
<b>Areas</b>	N,W,E,B

## **CHEVIN HOUSING ASSOCIATION LTD**

(A member of the Together Housing Group)

<b>Address</b>	The Freedom, Centre, 97 Preston Road, Kingston upon Hull, HU9 3QB (by appointment only)
<b>Telephone</b>	0300 555 55 61
<b>Email</b>	enquiries@chevinha.co.uk
<b>Website</b>	www.chevinha.co.uk
<b>General Information</b>	<p>Chevin owns and manages over 8,000 homes, covering a wide range of needs including single people, families, older persons and people with support needs. The homes are located across 23 local authorities covering both urban and rural areas, with 500 homes for rent throughout Hull and also some homes for low cost home ownership.</p> <p>Chevin is a member of the Together Housing Group, operating across the North of England managing over 35,000 homes affecting over 50,000 people's lives and employing over 1,200 staff.</p>
<b>Type of accommodation</b>	ELD, SING, FAM, WCA
<b>Areas</b>	W, E, C

## **Humankind**

<b>Address</b>	Head Office Humankind Inspiration House Unit 22 Bowburn North Industrial Estate County Durham DH6 5PF
<b>Telephone</b>	01325 731 160 <b>Fax</b> 0191 378 1653
<b>Email</b>	housing@humankindcharity.org.uk
<b>Website</b>	<a href="https://humankindcharity.org.uk">https://humankindcharity.org.uk</a>
<b>General Information</b>	<p>Humankind is a Registered Social Landlord. Our Housing and Independent Living services offer housing and property management/services and support services which help vulnerable people to get the right tenancy for them and to develop the skills to maintain that tenancy. Our Hull properties are located in HU4, HU5, HU6, HU8 and HU9. If you can't find the information you are looking for on our website or have any questions please get in touch with our head office: <a href="mailto:info@humankindcharity.org.uk">info@humankindcharity.org.uk</a></p>
<b>Type of accommodation</b>	FAM, SING
<b>Areas</b>	HU4, HU5, HU6, HU8 and HU9.

## **GIROSCOPE Ltd**

<b>Address</b>	Unit 3, 23 Arthur Street, Hull, HU3 6BH
<b>Telephone</b>	01482 576374
<b>Email</b>	info@giroscope.org.uk
<b>Website</b>	www.giroscope.org.uk
<b>General Information</b>	Giroscope is a housing charity based in West Hull. We buy run down / derelict properties and with the help of our volunteer programme bring them back into use. Our properties are let as affordable homes and we currently have around 90 properties in the local area.
<b>Type of accommodation</b>	SING, FAM
<b>Areas</b>	W

## **HABINTEG HOUSING ASSOCIATION**

<b>Address</b>	Beech House, Woodland, Park, Bradford Road, Chain Bar, Bradford, West Yorkshire, BD19 6BW
<b>Telephone</b>	01482 585256 <b>Fax</b> 01482 585256
<b>Email</b>	info@habinteg.org.uk
<b>Website</b>	www.habinteg.org.uk
<b>General Information</b>	<p>Habinteg Housing Association has been providing housing for disabled and non disabled people since 1970. We work throughout England providing over 3000 homes with 33% of our homes being specifically designed for wheelchair users.</p> <p>We believe that disability is a mainstream issue, and that by providing housing that can be used by all people, whether disabled or not, we can help to create a truly inclusive society.</p>
<b>Type of accommodation</b>	ELD, FAM, SING, WCA
<b>Areas</b>	W, E, C, B

## **HAIG HOUSING TRUST**

<b>Address</b>	Alban Dobson House Green Lane Morden Surrey SM4 5NS
<b>Telephone</b>	0208 685 5777 <b>Fax</b> 0208 685 5778
<b>Email</b>	enquiries @ haighousing.org.uk
<b>Website</b>	<a href="http://www.haighousing.org.uk/content/home">http://www.haighousing.org.uk/content/home</a>
<b>General Information</b>	Haig is an ex-Service Charity providing Housing Assistance to the ex-Service community.
<b>Type of accommodation</b>	General Needs
<b>Areas</b>	Nationwide

## **HANOVER**

<b>Address</b>	<b>North Regional Office, Dove Court, Bolton Street, Bradford, West Yorkshire, BD3 0BJ</b>
<b>Telephone</b>	<b>0800 280 2575 (Freephone) 01480 226587 and 01482 219921</b>
<b>Email</b>	lettings.enquiries@hanover.org.uk
<b>Website</b>	<a href="http://www.hanover.org.uk">www.hanover.org.uk</a>
<b>General Information</b>	Hanover provides retirement accommodation, one or two bedroomed flats for rent. All properties are linked to a 24 hour emergency response service. Most schemes have an Estate Manager based on site and offer communal facilities.
<b>Type of accommodation</b>	ELD
<b>Areas</b>	C



## **HULL CHURCHES HOUSING ASSOCIATION**

<b>Address</b>	31 Beverley Road, Kingston upon Hull, HU3 1XH
<b>Telephone</b>	01482 210842 <b>Fax</b> 01482 321256
<b>Email</b>	info@hullchurcheshousing.org.uk
<b>General Information</b>	<p>Established in 1982 Hull churches Housing Association is an independent, not for profit, registered provider of quality social homes, housing related support and niche care services in Hull and East Yorkshire.</p> <p>Our purpose is to make a difference to people's lives, and the communities in which we work, by providing the best quality homes we can and providing excellent services, including person centred care and support, that contribute to changing individual lives for the better.</p>
<b>Type of accommodation</b>	ELD, SING, FAM, WCA, ADAP
<b>Areas</b>	W, E, C

## **HULL CITY COUNCIL**

<b>Address</b>	Hull HomeSearch, P.O. Box 15, Hull, HU1 2AB
<b>Telephone</b>	01482 300 300 <b>Fax</b> 01482 618495
<b>Email</b>	<a href="mailto:Hull.homesearch@hullcc.gov.uk">Hull.homesearch@hullcc.gov.uk</a>
<b>Website</b>	www.hullcc.gov.uk
<b>General Information</b>	Local authority housing providing a wide range of accommodation for single people to larger families. We operate a choice based lettings system which means you need to bid for the properties you wish to be considered for.
<b>Type of accommodation</b>	ELD, SING, FAM, WCA, ADAP
<b>Areas</b>	N, W, E, C, B

## **HULL UNITED CHARITIES**

<b>Address</b>	Northumberland Court, Northumberland Avenue, Kingston upon Hull, HU2 0LR
<b>Telephone</b>	01482 323965 <b>Fax</b> 01482 322965
<b>Email</b>	admin@hulluc.karoo.co.uk
<b>Website</b>	
<b>General Information</b>	Sheltered Almshouse flats for older people who are need of sheltered accommodation through ill-health, age or infirmity.

	Our aim is to encourage independent living while providing warden support if needed.
<b>Type of accommodation</b>	ELD
<b>Areas</b>	C

## **PICKERING AND FERENS HOMES**

<b>Address</b>	Silvester House, The Maltings, Silvester Street, Kingston upon Hull, HU1 3HA
<b>Telephone</b>	01482 223783 <b>Fax</b> 01482 223805
<b>Email</b>	info@pfh.org.uk
<b>Website</b>	www.pfh.org.uk
<b>General Information</b>	We are the largest, locally-based independent housing association for older people operating exclusively within Hull and the East Riding. We offer our residents independent living in a choice of properties ranging from one bedroom flats to two bedroom bungalows, with easy access to a range of housing and community services.
<b>Type of accommodation</b>	ELD, WCA
<b>Areas</b>	N, W, E

## **PLACES FOR PEOPLE**

<b>Address</b>	Suite 2A, Dunedin House, Percy Street, Kingston upon Hull, HU2 8HL
<b>Telephone</b>	0845 850 9571 <b>Fax</b> 01482 972248
<b>Email</b>	<a href="mailto:eyhomes@placesforpeople.co.uk">eyhomes@placesforpeople.co.uk</a>
<b>Website</b>	<a href="http://www.placesforpeople.co.uk">www.placesforpeople.co.uk</a>
<b>General Information</b>	We are one of the largest property management, development and regeneration companies in the UK. We have assets of more than £3billion. <b>Places for People Homes</b> is our property and neighbourhood management arm which is responsible for the majority of our 62,034 homes across England and Wales.
<b>Type of accommodation</b>	ELD, SING, FAM, WCA, ADAP
<b>Areas</b>	N, W, E, C, B

## **RAILWAY HOUSING ASSOCIATION**

<b>Address</b>	Bank Top House, Garbutt Square, Neasham Road, Darlington, DL1 4DR
<b>Telephone</b>	01325 482125 <b>Fax</b> 01325 384641
<b>Email</b>	info@railwayha.co.uk
<b>Website</b>	www.railwayha.co.uk
<b>General Information</b>	Established in 1919, Railway Housing Association is a registered charity and registered social landlord. We own over 1300 affordable rented homes mainly in the North east of England and Yorkshire. In Hull, we have approx 100 one bed sheltered flats, and a small number of 1 bed flats for singles/couples over 50 and 2 bed houses for singles/couples over 50. No dogs/cats.
<b>Type of accommodation</b>	ELD
<b>Areas</b>	N, W

## **THE RIVERSIDE GROUP “RIVERSIDE”**

<b>Address</b>	Neighbourhood Office, 9 Grampian Way, North Bransholme, Kingston upon Hull, HU7 5BZ
<b>Telephone</b>	0345 111 0000
<b>Email</b>	info@riverside.org.uk
<b>Website</b>	www.riverside.org.uk
<b>General Information</b>	<p>Riverside is a national charitable, not for profit housing association that provides homes for people across the country. As one of the leading housing associations and with over 80 years experience Riverside provides support and affordable housing to people of all ages.</p> <p>As a multi award winning social housing provider, more than 80,000 people call our properties home and we have a track record of investing in communities and making them better places to live as well as improving thousands of homes across the country.</p>
<b>Type of accommodation</b>	SING, FAM
<b>Areas</b>	B, N

## SANCTUARY HOUSING

<b>Address</b>	36a Beck Road, Shiregreen, Sheffield S5 0GH
<b>Telephone</b>	0800 1313348 or 0300 123 3511
<b>Email</b>	contactus@sanctuary-housing.co.uk
<b>Website</b>	www.sanctuary-housing.co.uk
<b>General Information</b>	One of the largest housing associations in the UK, we own around 2,000 properties in Hull which are managed locally. We have a large number of properties for single people, couples and families. We also have properties with facilities for older single people and couples, as well as a number of properties that have adaptations for people with disabilities.
<b>Type of accommodation</b>	SING, FAM, ELD, WCA
<b>Areas</b>	N, E, W, C

## Teachers Housing Association

<b>Address</b>	<b>Head Office</b> , London = Rugby Chambers, 2 Rugby Street, London, WC1N 3QU <b>Hull Scheme</b> = Dunham Gardens, Clarondale, Sutton Park, Hull, HU7 4AS
<b>Telephone</b>	020 7440 9440 <b>Fax</b> 020 7404 3322
<b>Email</b>	<a href="mailto:enquiries@teachershousing.org.uk">enquiries@teachershousing.org.uk</a>
<b>Website</b>	<a href="http://www.teachershousing.org.uk">www.teachershousing.org.uk</a>
<b>General Information</b>	We offer sheltered housing for older people nationwide, and housing for teachers and others in London.
<b>Type of accommodation</b>	Hull = 33 self contained studios and one bedroom apartments at Dunham Gardens
<b>Areas</b>	Hull = Clarondale, Sutton Park.

## **OTHER SUPPORT**

### **ARMED FORCES MONEY ADVICE PROJECT**

#### **Hull and East Riding Citizens Advice Bureau**

The Wilson Centre

Alfred Gelder Street

Hull

HU1 2AG

Hester Bridges

01482 328990

[CABForcesProject@hull-eastridingcab.org.uk](mailto:CABForcesProject@hull-eastridingcab.org.uk)

This is a new project to provide money advice to currently serving personnel, Veterans/service leavers or their immediate family members.

The Project has been funded by the Hull Military Covenant Forum and has been set up to offer money advice and support around income, budgeting, debts and accessing charitable funds.

An assessment will be made, with referral where appropriate to other agencies within the forum, CAB and external contacts.

They will then receive a call from the Project to discuss an appointment.



Hull Churches Housing Association Limited



This booklet has been produced by Hull City Council and housing associations in Hull to help you find good quality housing that you can afford.